



**Equal opportunities monitoring form**

Monitoring our equal opportunities

We want to find out if we are giving as good a service as we can to all complainants. To help us do this, please fill in this form and send it to us. If more than one of you has made the complaint, it would be helpful if only one of you fills in this form. **This information is to enable the Council to respond better to your needs and will not affect the way in which your complaint is handled.**

Please tick as appropriate (or delete other options)

**1 Ethnic Group**

**White**

British

Irish

Any other white background

**Black and Black British**

Caribbean

African

Any other Black background

**Mixed**

White and Black Caribbean

White and Black African

White and Asian

Any other mixed race

**Chinese**

Chinese

**Any other Ethnic Group**

Any other group

**Asian and Asian British**

Indian

Pakistani

Bangladeshi

Any other Asian background

**2 Sex:**

Male

Female

**3 Age:**

Under 16

16–  
19

20–  
24

25–59

60 & over

**4 Do you have a disability?**

Yes

No

**4.1 What is the nature of your disability?**

- |                           |                          |                        |                          |                   |                          |
|---------------------------|--------------------------|------------------------|--------------------------|-------------------|--------------------------|
| Difficulty getting around | <input type="checkbox"/> | Hearing difficulty     | <input type="checkbox"/> | Difficulty seeing | <input type="checkbox"/> |
| Learning difficulty       | <input type="checkbox"/> | Mental health problems | <input type="checkbox"/> | Other             | <input type="checkbox"/> |

**5 How did you find out about the council's procedure for formal complaints regarding councillors?**

- |                                  |                          |                       |                          |                      |                          |
|----------------------------------|--------------------------|-----------------------|--------------------------|----------------------|--------------------------|
| The council's offices            | <input type="checkbox"/> | The council's website | <input type="checkbox"/> | Council staff        | <input type="checkbox"/> |
| Newspaper                        | <input type="checkbox"/> | Radio                 | <input type="checkbox"/> | TV                   | <input type="checkbox"/> |
| Councillor                       | <input type="checkbox"/> | Solicitor             | <input type="checkbox"/> | Friend or relative   | <input type="checkbox"/> |
| Citizens' Advice Bureau          | <input type="checkbox"/> | Law centre            | <input type="checkbox"/> | Other advice service | <input type="checkbox"/> |
| Government department            | <input type="checkbox"/> | Library               | <input type="checkbox"/> | Internet website     | <input type="checkbox"/> |
| Phonebook or Thomson's Directory | <input type="checkbox"/> | MP                    | <input type="checkbox"/> | Other                | <input type="checkbox"/> |

Please note that for the purposes of the Data Protection Act 1988, the information which you give may be used for any of the council's statutory purposes, particularly for the improvement of its services to the public. You may apply for a copy of the information held about you by writing to the Council's Data Protection Officer.