

Little Boathouse and Members Garden Sound Management Plan Updated August 2025

Venue staff or visiting musicians will need the ability to sound check their music, to achieve the Leq, $_{1min}$ values presented below, across the desired time periods.

	Limiting Music Sound Levels dBA Leq,1min			
TIME	Inside Little Boathouse with Bifold Doors Wide Open	Outside at 1m from Loudspeakers in Seating Area	Site Boundary	
8am to 6pm	81	82	68	
6pm to 7pm	81	82	65	
7pm to 8pm	78	79	61	
8pm to 9pm	75	76	57	
9pm to 10pm	74	75	56	
10pm to 11pm	72	73	54	

All music events will be working to following parameters with relevant readings been done to these pre agreed limits agreed in the planning condition 17. see Pulsar Acoustics report

Summary Table

Time	Limiting Music Sound Levels dBA Leq,1min 1 speaker				
	Inside Little	Members Garden	Site		
	Boathouse with	Outside at 1m from	Boundary		
	Bifold Doors	Loudspeaker in			
	Wide Open (1	Seating Area (1			
	speaker)	speaker)			
For events 8am	81	82	68		
to 6pm					
For events	72	73	54		
6pm-11pm					

Method

- 1. Staff take reading for one-minute Leq 1 meter away from speaker and one minute at the boundary- (Little Boathouse Balcony)
- 2. We have adapted and streamlined the process to work from the summary table above rather than the hourly limits as this is more straight forward operational. Depending on the ending time of the event the level is set accordingly to what time the event finishes.
- 3. For example, if a event starts at 4pm and ends at 11pm the level is set to 11pm levels at 4pm. If the event is more than 5 hours long a second reading is done to check. (From July 25)
- 4. Sound recording spreadsheet → shows timings, sound levels used, staff member that did the checks and any comments

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5. Readings have been done on recommended app Audio Tools updated 10/7/25 → SPL pro which offers a recording function. These are recorded on the iPad with the USB microphone input and saved.

Client booking process

From the start, if they show interest in the members garden and little boathouse clients are informed that the members garden and Little Boathouse have sound restrictions. When booking is confirmed we then share specific document (Members Garden sound information client PDF) with them as well. Additionally, all bookings sign our contract which includes our event terms and conditions that has a clause about accepting our noise restrictions.

NB update new bookings from 20th July 2025 onwards- Internal speaker only in Little Boathouse and Members Garden area. Please see Litte Boathouse and Members Garden going forward document for full details

Event finishing Protocol –

In consideration of clients exiting and leaving the premises,

- 1. Last orders- 10.00pm
- 2. 10pm-10.30pm- Drink up time- -
- 3. 10.30-11pm Leaving time clients given time and warning to ensure the garden is clear promptly at 11pm. Staff to check and that no clients are loitering outside the venue

Complaints and feedback procedure.

Contact details are available via our website and we are in regular contact with our close neighbours:

How We Handle Complaints

- Our staff will review noise monitoring data (if available).
- We may contact event organizers to investigate.
- If appropriate, we will take steps to reduce music levels at future events.

. Continuous Improvement

- All feedback is logged and reviewed regularly.
- We use feedback to inform event planning and sound management. See Document Members Garden and Little Boathouse going forward as example of this.

Please note the document in this pack Little Boathouse and Members Garden going forward which sets out the adaptations going forward, we have already made from feedback from events in the Members Garden and Little Boathouse area.

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