

The Boathouse Noise Management Plan-

Areas: The Attic, The Boathouse Café, The Boatroom, The Café Terrace Please read alongside, Application notes and The Little Boathouse and Members Garden Specific Documents

Background for extension request:

The Attic is our first-floor large space which hosts roughly 60-70% of our events, the remaining spaces host the remaining events.

1. Soundproofing and Building design -

- The whole building, including the Attic benefits from modern construction and excellent sound insulation. A full band rehearsal has previously been conducted in this space, with no audible noise detected from the external garden area.
- All windows and doors in the building are double-glazed and will primarily remain closed during events as the space is fully temperature controlled. After 23:00 this is strictly enforced to minimise the potential for sound escape.
- 2. **Noise monitoring** With any music-in internal spaces- particularly the attic- Prior to events, sound checks are carried out and a designated staff member monitors noise levels from outside the premises to ensure no escape of music is detectable at the site boundary.
- 3. **Volume management after 11pm- extension areas** Music levels are reduced by approximately 15% after 23:00. The main area of the attic used for events- including the stage and main performance area are positioned facing the river, directing sound away from neighbouring properties.
- 4. **Resident Dj's and Musicians** We only allow clients to use our recommended DJ's and Musicians- ensuring we know them well and they are aware of the building and the operating guidelines, we have in force.
- 5. **Smoking arrangements** A designated smoking area is provided on the café /river facing side of the premises- away from the neighbouring residential properties, with staff present to monitor numbers and prevent disturbance.
- 6. **Dispersal policy** Staff are trained to manage guest departures effectively, ensuring attendees leave the premises promptly and do not loiter or create noise disturbance on exit to the car park- Signs are also displayed at the exits

Soulspace, The Boathouse Millbrook, Guildford GU1 3XJ



Sol Space

- 7. **Site access control** For Extension areas We are not an open venue, 90% of our events that would use the extended hours are private hire with the remaining 10% being ticketed, gates are closed at a set time once guests have arrived, which prevents late-night comings and goings.
- 8. Staff training All relevant staff receive specific training on noise management procedures tailored to the building and event operations.
- 9. **Operational experience** We have a proven two-year track record of hosting similar events in our spaces, including numerous TENs with extended hours and a mix of DJs and live bands up in The Attic. These have been successfully managed without negative impact on the wider community, demonstrating our capability and commitment to responsible event operation. Please see evidence of a two-year history of events.

As per previous condition requirements eg

- 10. **CCTV**
- 11. Portable water available at all times
- 12. Incident Log:
- 13. **Glass and waste management** The clearing and disposal of glass bottles and rubbish will only be carried out within sociable hours.
- 14. **Staff training –** Age checks

26