

YOUR MAGAZINE

THE MAGAZINE FOR GUILDFORD BOROUGH COUNCIL TENANTS AND LEASEHOLDERS

Contact *point*



GUILDFORD
BOROUGH

and



working together

Spring 2026



**The results for
stock condition
survey are in!**

**Learn about our
recent housing
inspection on page 3.**

www.guildford.gov.uk



*See how this kitchen was
transformed, thanks to our Keeping
In Touch Days on page 16.*

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Your magazine... Spring 2026

Hello everyone,

I hope you enjoy this first copy of Contact Point for 2026.

The start of the year has been a very busy time for the Tenants' Engagement Group (TEG). There has recently been an inspection of Guildford Borough Council (GBC) carried out by the Regulator of Social Housing. These inspections are routine and are carried out from time to time. You can read more about it on pages 3 and 4.

Along with councillors and council staff, some members of TEG were also interviewed. The early feedback from the Regulator was good and that they were very impressed and happy with the working relationship that TEG have with the Council.

We have also been working hard by helping to put together new strategies and policies. By doing this, we can ensure tenants' voices are heard and listened to from the very beginning. Everything that is being done is to ensure we are getting warm, safe and well maintained homes.

Although I appreciate that not everything can be done straight away, I am very confident that the plans will be achieved. In the meantime, we will continue to question and challenge GBC when the need arises.

I hope you all enjoy the better weather, when it arrives.

Alan,
Chair of the Tenants'
Engagement Group



 tenants.group@guildford.gov.uk
 **Conor on 01483 444769**

How to contact us:

If you would like to get involved, or wish to know more information on any of the articles in this edition of Contact Point please contact:

Resident Engagement Officer,
Millmead House,
Millmead,
Guildford, GU2 4BB.

 01483 444769

 tenants.group@guildford.gov.uk

If you or a member of your household would like to receive this magazine in large print, braille, audio or another language, please let us know by using the contact details above or calling 01483 505050.

 @GuildfordBC  @GuildfordBC  @GuildfordBC

Answers to spot the difference on page 20





Update on the Regulator of Social Housing inspection

We recently took part in an important inspection carried out by the Regulator of Social Housing (RSH). This was a chance for us to show how well we manage our homes, carry out repairs, support tenants and keep residents safe.

These inspections take place across England as part of changes introduced through the Social Housing (Regulation) Act 2023. The Act strengthened the way all social landlords are regulated and introduced new Consumer Standards, which set out what landlords must do to provide safe, good-quality homes and reliable services. Every social landlord will be inspected routinely against these standards.

Following our inspection, the RSH has awarded us a C1 Consumer Standards grading. This means we are meeting the outcomes expected by the Consumer Standards.

We'll continue working hard to maintain and improve our services, and we'll keep you updated on our progress."

Why the inspection matters

Social housing across the country has been under increased scrutiny following events such as the Grenfell Tower fire and the tragic death of Awaab Ishak. As a result, the government has strengthened consumer regulation and introduced regular inspections for larger landlords like us.

The Regulator of Social Housing checks how well landlords meet four key consumer standards:

- Safety and Quality – Are homes safe, decent, and well maintained?
- Transparency, Influence and Accountability – Are tenants kept informed, listened to, and engaged?
- Neighbourhood and Community – Is the environment clean, safe and well managed?
- Tenancy – Are tenancies allocated fairly, and are residents supported to maintain them?

What we did to prepare

Over recent months, staff across Housing Services have worked hard to prepare for the inspection. This has included:

- Uploading evidence to the Regulator of Social Housing, including performance reports, case studies, and tenant related documentation.
- Conducting detailed internal checks to ensure completeness and accuracy of information.
- Completing a peer review with the Housing Quality Network (HQN) to test the strength of our evidence.
- Updating the Tenants' Engagement Group (TEG) so tenants were informed and engaged in the process.

How the inspection went

We're pleased to share that the inspection team were impressed with how prepared, professional and passionate staff were throughout their visit.

The inspection gave us the chance to showcase:

- improvements made under the Housing Improvement Plan (HIP)
- our work on repairs, building safety and neighbourhood management
- how tenant feedback and Tenant Satisfaction Measures (TSMs) shape our decisions.

What happens next

Although the inspection team completed their on-site work in January, the next steps include:

- responding to any follow up information requests from the regulator
- an internal assurance review
- receiving the inspection result, expected in late March 2026.

We will continue progressing our Housing Improvement Plan, focusing on safer homes, better communication, reliable repairs and stronger tenant involvement.

Thank you to tenants

Your feedback, participation, and patience play a vital role in shaping our services. Whether through surveys, engagement groups, or everyday conversations, tenants help us understand where things are working well and where we need to do more.

We'll keep you updated as we receive more information from the regulator.

If you have questions, or want to get involved in future engagement activities, please reach out, we'd love to hear from you. You don't need experience, just lived experience. Even small contributions make a big difference. You can email us at: tenants.group@guildford.gov.uk for more information, or search tenant engagement on our website: www.guildford.gov.uk



Your peace of mind matters: tackling anti-social behaviour together

By Janet Bell, Tenants' Engagement Group (TEG)



I believe that every one of us deserves to live in peace. Our homes should be our sanctuary, the place where we feel safest. However, I know for some of you, your peace is being disrupted by anti-social behaviour (ASB).

Whether it is harassment, noise, or any kind of persistent nuisance, I want you to know one thing: you do not have to suffer in silence.

I've been finding out how the Council can help you.

I recently had a very productive meeting with Siobhan Rumble, the Neighbourhood Housing Lead. I wanted to find out exactly what happens when a resident is brave enough to report a problem.

One thing Siobhan said that really reassured me was their approach to "Impact Risk Assessments". The Council doesn't just look at the facts on a piece of paper; they look at the impact the behaviour is having on you. They want to understand how it's affecting your life, your health, and your family.

What happens when you speak up?

If you decide to come forward, the team will work directly with you to create a personal action plan. This isn't just a "one-size-fits-all" process.

You get to:

- **Set the goal:** discuss what outcome you are looking for so they can manage expectations.

- **Choose the contact:** You tell them how you want to be kept informed and how often you'd like to hear from them.
- **Stay anonymous:** You don't need to fear retribution. You can report issues anonymously, and the Council has robust policies to protect you.

Accountability matters

Sometimes we worry that if we report something, it just sits in a file somewhere. I was pleased to learn that every single month, managers go through every ASB case with the responsible officers. They check that the case is moving forward and that the right actions are being taken.

We might not be interested in the "council processes," but it's good to know that they are being held accountable. Their goal is the same as ours: they just want the anti-social behaviour to stop.

Don't be afraid to reach out

If your quality of life is being affected, please bring it to the Council's attention. It is the first step towards reclaiming your peace of mind. You aren't "causing trouble" by reporting it, you are helping to make our whole neighbourhood a better, safer place for everyone.

To report anti-social behaviour, you can contact your Neighbourhood Housing Estates Officer, listed on page 19, or visit the Guildford Borough Council website.



Our new Tenancy Strategy – what you need to know

We have adopted a new Tenancy Strategy, which sets out our intentions for how social housing tenancies are managed across the borough, in both council and housing provider homes.

The strategy aims to balance security for tenants while promoting tenancies that are consistent and fair across all housing providers, helping ensure homes are available for people who need them most.

What does the strategy do?

The Tenancy Strategy:

- Supports stable, secure communities
- Encourages fair and transparent tenancy terms
- Promotes support for tenants to help people sustain their tenancies
- Provides a shared framework for the council and housing associations

Will this affect my tenancy?

For many existing tenants, nothing will change.

For residents on flexible tenancies in general needs housing, you can expect to be offered

a secure tenancy when your flexible tenancy is renewed. This is intended to provide greater security for tenants currently on flexible tenancies and, where possible, bring tenants onto the same tenancy terms.

The strategy also sets out expectations around affordable rents and increased support to help people maintain their tenancy.

Why is it important?

With high local house prices and private rents, demand for affordable housing in Guildford is high. The Tenancy Strategy helps us manage housing fairly and responsibly while continuing to support the needs of residents and local communities.

For more information, visit the Guildford Borough Council website or contact the housing team.

www.guildford.gov.uk/article/27366/Housing-policies

Celebrating 50 years of St Martins Court

1976 – 2026



On Saturday 14 February 1976, St Martins Court first opened its doors as a brand new housing scheme designed to offer safety, community, and independence for its residents. What began as a modest collection of bedsitting rooms and shared facilities has grown over five decades into the vibrant and welcoming community we know today.

When St Martins Court launched, it consisted of:

- 2 two bedroom flats, for the Warden and Deputy Warden
- 6 one bedroom flats
- 26 bedsitting / studio flats
- 2 additional one bedroom flats

At that time, living costs were:

- Rent: £5.24
- Rates: £1.48
- Electricity: £1.00
- Total: £7.73 per week

The one and two bedroom flats were slightly higher, at £9.07 and £9.74 per week.

Records from opening day show a community made up of 7 male tenants, 20 female tenants, and 5 married couples. Facilities were humble, with shared bathrooms and kitchens, reflecting the era and style of supported housing at the time.

A new chapter

In the late 1990s, St Martins Court underwent a major refurbishment to modernise the building. This included adding private kitchens and bathrooms and reconfiguring the layout to suit residents' needs more effectively.

The newly transformed St Martins Court officially reopened on Wednesday 23 May 2001, marking the start of its next chapter.

Today, the scheme proudly offers:

- 30 one bedroom flats
- 1 three bedroom flat (the former Warden's accommodation)

The Court continues to evolve with the times while maintaining the heart and warmth that has defined it since 1976.

The 50th anniversary celebration!

On Wednesday 18 February 2026, residents, staff, and friends came together to celebrate 50 remarkable years of community life at St Martins Court.

The day included:

- A buffet lunch
- A lively quiz
- Entertainment
- Plenty of laughter, memories, and shared stories

A wonderful time was had by all as we honoured half a century of companionship, resilience, and community spirit.



Looking ahead

As we celebrate the past 50 years, we also look forward to the future, continuing to provide a safe, supportive, and friendly place that residents are proud to call home. St Martins Court remains not just a building, but a community built on kindness, connection, and care.



A visible commitment to better homes and neighbourhoods

Late last year, we made important works to our void property gardens. During routine surveys, our Party Wall and Structural Specialist, Victor Chinwa, identified a number of void properties where gardens had become severely overgrown after being left unattended for long periods.

These spaces created a range of challenges, from negatively affecting the overall appearance of the neighbourhood to causing safety concerns and restricting access for essential repair work.

In response, we launched a comprehensive clearance and reinstatement project to ensure these external areas were restored to a clean, safe, and manageable standard.

The programme included the removal of dense vegetation, clearance of fly tipped waste, and responsible disposal of collected debris. Working closely with contractors, we ensured the highest standards of safety and efficiency throughout, while minimising disruption to residents.

As you can see from the before-and-after photos below, the gardens have been transformed. These gardens demonstrate how once overgrown

spaces have been returned to usable, tidy areas that enhance the appearance of the surrounding neighbourhood.

Ensuring long term sustainability

To maintain the improvements achieved, we plan to continue seasonal maintenance across void sites, supported by regular inspections. We are also exploring opportunities to involve local community groups and volunteers, encouraging shared responsibility and helping sustain the visual and environmental benefits delivered by the programme.

Feedback from residents, councillors, and colleagues has been overwhelmingly positive. Clean, well kept external spaces have helped restore a sense of pride and reassurance for communities, while also making follow on inspections and repair work far more efficient.



Before



After



Before



After

Keeping you safe - introducing Pilon our new EICR contractor

We have retained Pilon to undertake our Electrical Installation Condition Report (EICR) programme.

An EICR inspection is required every five years, and a qualified Pilon electrician will be sent to assess the safety and condition of electrical installations in your home and identify any repairs or improvements to keep you safe.

They will examine wiring, sockets, fuse boards, and any other electrical parts in the property. If the report identifies any issues, these must be rectified within 28 days or sooner.

When all the electrics meet the required standard, an EICR is provided to the council, and a copy will be sent to you.

PILON

A United Infrastructure Group company

Do you have an interesting story or experience that you would like to share?

We would love to hear from you about your own experiences, or those of your family or friends in Guildford.

Write us a letter using our contact details at the front or back of this magazine, or email us at: tenants.group@guildford.gov.uk. We will pick our favourites and include them in the next edition of Contact Point.





How we can adapt to meet your needs

Earlier this year, we introduced two key housing policies: the Reasonable Adjustment Policy and the Vulnerable Residents Policy, to ensure all tenants can access services fairly and receive the appropriate support based on their needs. These policies reinforce our commitment to delivering an inclusive, responsive and resident focused housing service.

The Reasonable Adjustment Policy outlines how we remove barriers for residents who have disabilities or additional needs. The policy explains the principles we follow when offering adjustments to help residents access our services and live independently in their homes. It sets out the range of reasonable adjustments we can offer, such as alternative communication formats, home visits, or changes to how services are delivered, ensuring that no resident is disadvantaged when accessing support.

In practice, reasonable adjustments may include using a resident's preferred method of communication, allowing an advocate or carer to speak on their behalf, or prioritising repairs where delays could affect a resident's health. Recording support needs sensitively helps ensure residents do not have to repeatedly explain their circumstances.

Alongside this, the Vulnerable Residents Policy provides a framework to identify and support residents who may be experiencing vulnerability. Vulnerability may be temporary or long term and can arise from factors such as disability, mental health needs, bereavement, domestic abuse, financial hardship, or other significant life events. The policy aims to ensure equal access to services, deliver additional support where needed, and make safeguarding referrals when appropriate.

You can read these new policies and the rest of our housing policies on our webpage www.guildford.gov.uk/article/27366/Housing-policies, or you can request a physical copy.

Tenant feedback on property condition and improvement survey - final results

Your feedback and the results from the survey have been included in our new Housing Asset Management Strategy. This will inform our priorities, and works to improve residents' homes over the next few years.












| What type of tenancy do you hold? | | | |
|-----------------------------------|-------------------------|------------|----------------|
| Answer Choices | | Response % | Response Total |
| 1 | Tenant | | 98.50% 394 |
| 2 | Leaseholder | | 0.25% 1 |
| 3 | Temporary accommodation | | 0.25% 1 |
| 4 | Other (please specify): | | 1.00% 4 |

| What type of home do you live in? | | | |
|-----------------------------------|--|------------|----------------|
| Answer Choices | | Response % | Response Total |
| 1 | Flat | | 30.75% 123 |
| 2 | House | | 56.25% 225 |
| 3 | Independent living / older persons housing | | 4.75% 19 |
| 4 | Other (please specify): | | 8.25% 33 |

| How long have you lived in your current home? | | | |
|---|------------------|------------|----------------|
| Answer Choices | | Response % | Response Total |
| 1 | Less than 1 year | | 6.00% 24 |
| 2 | 1 to 5 years | | 22.25% 89 |
| 3 | 6 to 10 years | | 18.75% 75 |
| 4 | Over 10 years | | 53.00% 212 |

| Which of the following features are most important to you in your home? Please select up to five options from the list below: | | | |
|--|----------------------------------|------------|----------------|
| Answer Choices | | Response % | Response Total |
| 1 | Well insulated | | 61.50% 246 |
| 2 | Low running costs | | 50.50% 202 |
| 3 | A safe home | | 60.75% 243 |
| 4 | Well maintained | | 59.00% 236 |
| 5 | Quick repairs service | | 53.50% 214 |
| 6 | A modern kitchen | | 39.75% 159 |
| 7 | A modern bathroom | | 41.75% 167 |
| 8 | New windows | | 48.25% 193 |
| 9 | New external doors | | 19.25% 77 |
| 10 | Fencing | | 18.25% 73 |
| 11 | Better internet | | 5.00% 20 |
| 12 | Use of green or renewable energy | | 8.00% 32 |



Please select three of the following options that you would most like Guildford Borough Council to support or invest in, in your home and local area?

| Answer Choices | | | Response % | Response Total |
|----------------|--|---|------------|----------------|
| 1 | Improving the energy efficiency of my home |  | 56.75% | 227 |
| 2 | Repairing and painting the outside of my house more frequently |  | 18.25% | 73 |
| 3 | Housing for older people |  | 19.00% | 76 |
| 4 | Repairing and maintaining my fencing |  | 21.00% | 84 |
| 5 | Tiling all the bathroom walls when bathrooms are replaced |  | 28.75% | 115 |
| 6 | Helping to decorate my property |  | 25.50% | 102 |
| 7 | Improving the quality of plastering in my property |  | 25.25% | 101 |
| 8 | Improving the look of our neighbourhood |  | 21.25% | 85 |
| 9 | Help maintaining my garden |  | 10.75% | 43 |
| 10 | Improving the quality of homes Guildford Borough Council lets to new tenants |  | 19.00% | 76 |
| 11 | None of these |  | 8.50% | 34 |




On a scale of 1 to 5, how would you rate the condition of the following:

| Answer Choices | Poor | Fair | Good | Very Good | Excellent | Response Total |
|----------------|--------------|--------------|--------------|-------------|------------|----------------|
| Kitchen | 21.00% (84) | 32.75% (131) | 23.25% (93) | 14.25% (57) | 8.75% (35) | 400 |
| Bathroom | 27.25% (109) | 31.50% (126) | 23.75% (95) | 11.25% (45) | 6.25% (25) | 400 |
| Windows | 42.75% (171) | 28.00% (112) | 19.75% (79) | 4.50% (18) | 5.00% (20) | 400 |
| Doors | 25.75% (103) | 28.50% (114) | 28.75% (115) | 9.75% (39) | 7.25% (29) | 400 |
| Roof | 11.50% (46) | 32.00% (128) | 38.00% (152) | 11.25% (45) | 7.25% (29) | 400 |
| Heating | 16.25% (65) | 25.75% (103) | 38.75% (155) | 14.00% (56) | 5.25% (21) | 400 |



Do you feel safe and secure in your home?

| Answer Choices | | | Response % | Response Total |
|----------------|-----|---|------------|----------------|
| 1 | Yes |  | 74.75% | 299 |
| 2 | No |  | 25.25% | 101 |

Are you experiencing issues with condensation, damp or mould? I have issues with:

| Answer Choices | | Response % | Response Total |
|----------------|---|------------|----------------|
| 1 | Condensation  | 39.00% | 156 |
| 2 | Damp or mould  | 46.50% | 186 |
| 3 | No issues  | 39.75% | 159 |

Do you feel your home is energy efficient?

| Answer Choices | | Response % | Response Total |
|----------------|---|------------|----------------|
| 1 | Yes  | 37.00% | 148 |
| 2 | No  | 63.00% | 252 |

Building a better future

We are carrying out an extensive stock survey of our homes to help plan long-term maintenance and improvements including kitchens, bathrooms, heating systems, windows, roofs and much more.

We want our residents to live in a home that is safe, warm, energy efficient, and is part of a neighbourhood to be proud of.

Our surveyors, MLCS3, will send a letter so please allow access or contact them to provide an alternative date. They carry photo ID, and the visit is quick and straightforward, usually around 30 minutes depending on the size of your property. They will take photographs to support their findings, please rest assured these will not include you or your family, only the condition of building components, and will be stored securely.”





Youth Café at The Hive

Looking for something fun and positive for teenagers to do on a Thursday afternoon?

Every Thursday during term time, our Community Wellbeing Team runs a Youth Café for young people in Years 7–11.

 **Time: 4pm to 5.30pm**

 **Location: The Hive, Park Barn Drive, Guildford, GU2 8EN**

There's a range of activities to get involved in, including:

- Sports activities led every other week by Phoebe from Surrey Sports Park
- Board games
- Arts and crafts
- A space to chat and chill with friends

Over the summer, the team treated some of the young people to a fantastic trip to Thorpe Park – completely free of charge! We'll soon be asking attendees what they'd like to do this summer, so there's plenty to look forward to.

If you have teenagers who are feeling bored on a Thursday, encourage them to come along and join in the fun at The Hive.

We look forward to seeing them there!





Keeping your contact details up to date

Making sure your details are up to date is quick and easy and allows us to keep you informed about your home, your tenancy or lease, and any important changes that may affect you.

We ask tenants to inform us of any changes that could affect your tenancy, including name changes, household occupancy changes, or anything else you feel we should know. Keeping this information current helps us deliver the right support and manage your housing services effectively.

To update your details, simply contact us via phone at **01483 505050** or email **housingadvice@guildford.gov.uk**

If you're a leaseholder, keeping your information accurate is equally important so that service charge bills, maintenance updates, and legal documents reach you without delay. You can use the same contact routes as tenants to inform the council of changes, ensuring your records remain correct and up to date, or email:

leaseholder.enquiries@guildford.gov.uk

A welcomed visit

You may remember the Keeping In Touch Days we held in August last year, when the housing team came to engage with your neighbourhoods. As a result of one of the joint visits by the team, Colin Higgs, Planned Works Programme Manager, and Lawrence Nyako, Repairs Caseworker, identified several long term repairs and asset management issues, including the need for a replacement kitchen.

The kitchen has now been replaced and various repairs have also been progressed. The resident was very positive about their experience, saying:

“I just wanted to express how delighted I have been with the recent support in relation to my housing maintenance needs.

It has been such a relief to have somebody listen to my needs in maintaining my house and actioning repairs and improvements to enable me to make it a home. I have recently had many outstanding issues resolved since the officers’ visit, including damp and bathroom repairs, and the new kitchen.”

The resident mentioned that she hadn’t previously had much contact during her tenancy with GBC, so

she was especially pleased to receive the visit and felt the Keeping In Touch Days were a great idea.

Colin and Lawrence also enjoyed the day, speaking to residents and seeing what they can help with. It demonstrated how different departments in housing can come together and deliver positive experiences for residents.

We are pleased to say we will be back delivering Keeping In Touch Days this summer and look forward to seeing more of you as we come out to different neighbourhoods. Look out for more information in the next edition of Contact Point, or email us at Tenants.Group@guildford.gov.uk if you have a suggestion of where you would like us to go next.



New way to help improve your services: Tenant and Resident Associations (TRAs)

We're excited to share a new opportunity for tenants and leaseholders to get more involved in shaping their local area: forming a Tenant and Resident Association.

What is a Tenant and Resident Association?

A Tenant and Resident Association is a group of tenants and/or leaseholders who come together to represent the views of people living in a block, street, estate, or neighbourhood. These groups work in partnership with us to share resident concerns, suggest improvements, organise activities, and strengthen community connections.

What are the benefits?

Forming or joining a recognised TRA gives residents a stronger collective voice on housing and neighbourhood matters. TRAs influence council decisions, improve local services, and apply for funding to run their meetings efficiently. They help bring neighbours together, build community spirit, and create a shared space

for discussing ideas and tackling issues. These groups also offer training and support to help members build their skills and confidence.

Who can form a TRA?

Any group of Guildford Borough Council tenants and/or leaseholders can set up a TRA. Residents simply need to gather local interest, define an area that the group will cover, such as a block, estate, or neighbourhood, hold an initial meeting, adopt a written constitution, and elect a committee.

We're here to support anyone interested in taking part. Whether you want to join a TRA or help create a new one, this is a brilliant chance to make a difference in your community.

To find out more on how to become a recognised TRA, visit: www.guildford.gov.uk/TRA



HOUSING ADVICE DROP IN @



AN ADVISOR CAN HELP WITH...

- ★ HOUSING ADVICE
- ★ HELP JOINING THE HOUSING REGISTER
- ★ GENERAL ENQUIRIES

DROP IN EVERY TUESDAY MORNING 10:00-12:00
AND AFTERNOON 12:30-14:30 @ THE HIVE, PARK
BARN DRIVE, GU2 8EN



GUILDFORD
BOROUGH



Community
Wellbeing

FOR INFORMATION PLEASE CONTACT HOUSINGADVICE@GUILDFORD.GOV.UK
CALL 01483 505050 FOR URGENT ENQUIRIES

Your Estates Management Officers

Estates Management Services have a team of staff that manage different areas of the borough. You can find your relevant officer below with their associated email.

If you are not sure who your Estate Officer is, please contact the shared inbox:
estatemangement@guildford.gov.uk

Laura Lawler

 Laura.lawler@guildford.gov.uk  01483 444089

Areas covered: Town Centre, Stoughton, Chilworth



Rebecca Mountford

 Rebecca.Mountford@guildford.gov.uk  01483 444232

Areas covered: Ripley, Albury, Artington, Effingham, Send, Burpham, Merrow, Peaslake, Horsley, Gomshall



Katie Lynch

 Katie.Lynch@guildford.gov.uk  01483 444589

Areas covered: Ash Vale, Tongham, Compton, Puttenham, Hurtmore, Normandy, Shalford, Seale, Ash, Bramley, Pirbright, Shere, Wood Street Village



Lucy Griffin

 Lucy.Griffin@guildford.gov.uk  01483 444287

Areas covered: Bellfields, Slyfield



Dionne Wilde

 Dionne.wilde@guildford.gov.uk  01483 444688

Areas covered: Park Barn, Guildford Park, Worplesdon



Minela Subasic

 Minela.Subasic@guildford.gov.uk  01483 444291

Areas covered: Westborough, Clandon



Can you spot 10 differences



Answers on page 2.

Competition Corner

Complete the wordsearch or send in a photo you have taken in Guildford for a chance to win a £25 voucher

C C Y T I N U M M O C T S M G K P
 I O K K V F Y H Y P Y N T E N O M
 T D N T J E V P O K C E A V I I G
 K N I S V A Q L W K V M N X D F M
 W M E R U E O T S I U E D D A Q H
 X S U M O M Q S L J Z G A D R G N
 G S G F E U E D E F G A R G G O P
 C X Z O A V J R S W W G D G I P W
 F M Q L F C O A X X O N Z T Q K H
 S A I S C Z Q R V U S E C G O N K
 M T W Z C C E R P K Q E G F W O U
 Y F U A N G J Y J M P V P P U E U
 A H O N G X L V L S I L N B X N P
 V J W Z O C Z J N Q M J P B P C A
 Y R F Y T D A I N M T M H K W A Q
 T R K J U M E S G U I L D F O R D
 Q I P G J T G V D F N F Q F J R V

Grading
 Inspection
 Guildford
 Consumer
 Standard

Quality
 Community
 Improvement
 Engagement
 Survey

Name:

Address:

Tel:

Send your completed wordsearch or picture along with your name, address and a telephone number to:

Tenants' Engagement Group, C/O Resident Engagement Officer, Millmead, Guildford, GU2 4BB or photograph your completed wordsearch and email to tenants.group@guildford.gov.uk

Closing date is **Sunday 31 May 2026**. Congratulations to the previous winner of the winter 2025 wordsearch, who was C Mills.

Resident Engagement Officer, Millmead House, Millmead, Guildford, GU2 4BB.

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